

GABE'S MSP HOLIDAY READINESS IT CHECKLIST



Before you power down for a break, here's a quick IT checklist created by RingLogix's Director of Engineering to make sure you're good to go for unplugging!

- ☒ Do you have your holiday hours setup?

- ☐ Have you notified your customers?

- ☐ Did you make sure your on call infrastructure is in place?

- ☐ Did you check the holiday hours and routing in your PBX?

- ☐ Did you double check your backups?

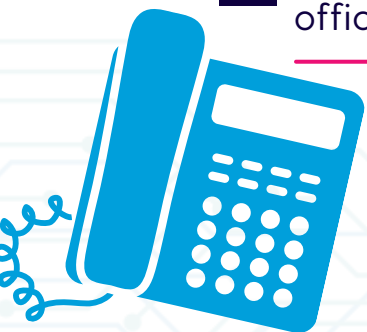
- ☐ Did you double check that your monitoring systems are functioning?

- ☐ Did you check for urgent customers or tickets before shutting down?

- ☐ Did you make sure to lockout changes prior to the holidays?

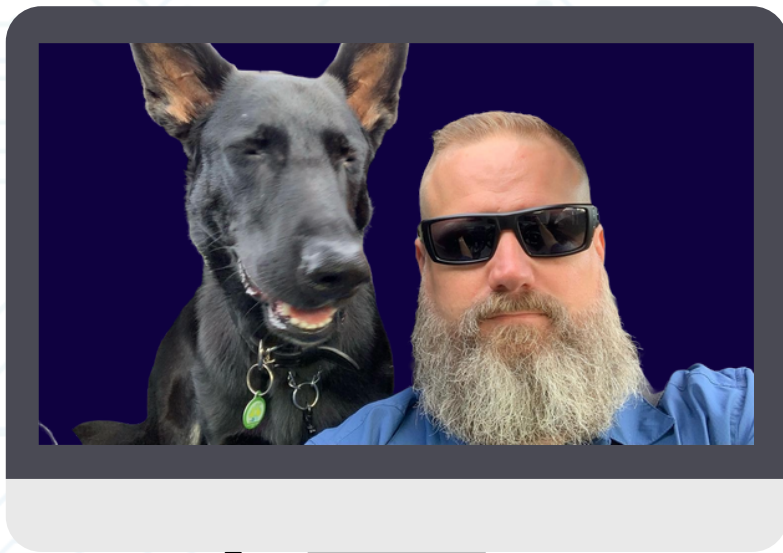
- ☐ Have you communicated your SLAs to your customers?

- ☐ Did you confirm OOO notifications are set for those out of the office?



Gear up for a well-deserved break!





Gabe Olano

Meet Gabe Olano, Director of Engineering at RingLogix with an impressive 24-year career in the telecommunications sector. In his role, Gabe oversees the structural engineering at RingLogix, bringing a wealth of experience gained from being the Director of IT for various companies. A seasoned MSP professional, Gabe has a background as an MSP tech, excelling in troubleshooting and IT infrastructure management.

With a comprehensive understanding of cable plant operations, he contributes to the intricate web of technologies that power modern telecommunications networks. Committed to staying at the forefront of technological advancements, Gabe is dedicated to delivering excellence and driving innovation in the ever-evolving IT and telecommunications landscape.

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